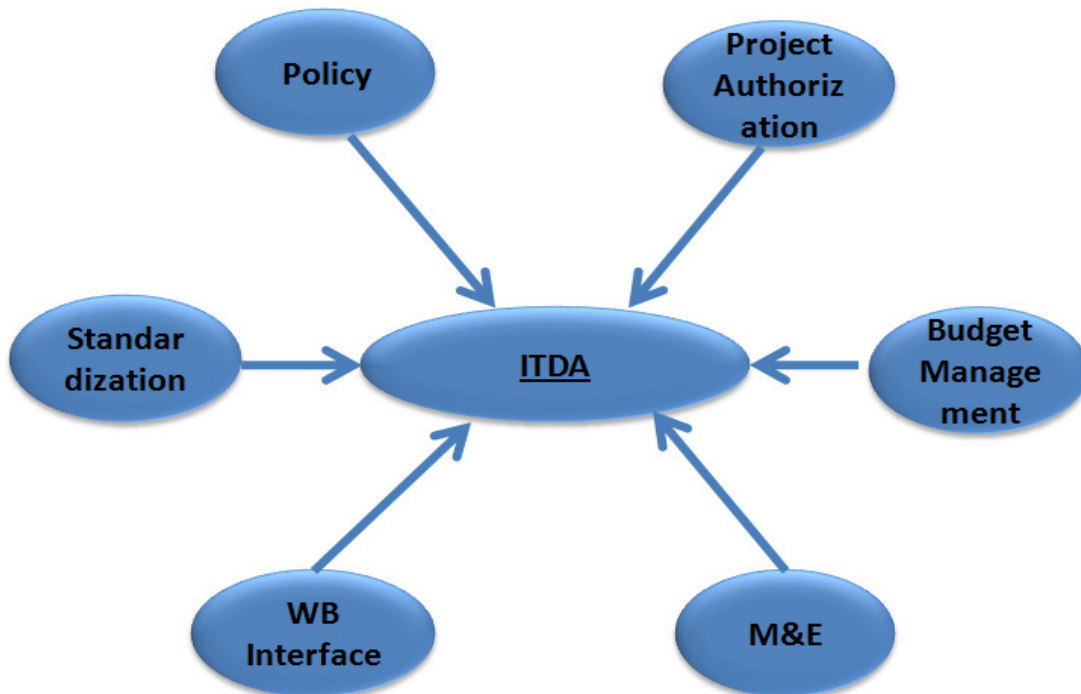


Institutional Development through creation of “Information Technology Development Authority” (ITDA) at Government of Uttarakhand

The state of Uttarakhand in India undertook a major e-governance initiative under the TA loan arrangements of the WB. Under a total world bank assistance of \$8.5m , the state government undertook pilot projects in the areas of social development, Human Resource Management System, Agriculture, Roads Sector, Citizen Data Vault, Urban development, E-content development for the schools, Teacher student portal and a tourism portal for the state. To implement so many pilot initiatives the state government was advised by the consultants at GCS to create an “Information Technology Development Authority” (ITDA) . The structure of the ITDA was as shown in the diagram below:



ITDA was singularly tasked with the responsibility of ushering in e-governance within the state. For this purpose the authority was vested with the powers to negotiate and create specific ICT initiatives. The authority controlled the ICT budgets for the state. The chairman of the authority was also the highest ranking bureaucrat of the state. This ensured quick decision making. The authority took all the decisions in respect of project creation, authorization, technology standards, Monitoring & Evaluation and project implementation. To enable the authority to function seamlessly, it was manned with adequate manpower in the areas of technology, finance, policy, procurement and administration.

Creation and development of ITDA helped the state in smooth implementation of a major initiative in the area of ICT and e-governance. It became the basis for developments of pilot projects and also scaling up the pilots which proved successful. The ITDA has since become the nodal office for all ICT related initiatives of the state.