

Capacity Building for the Municipal Commissioners of Tamil Nadu

Tamil Nadu Urban Development Program (TNUDP) is an important initiative of the World Bank in the area of municipal function computerization for the government of Tamil Nadu. The program envisages computerization of eighteen identified services that a municipality provides to the citizens. The computerized systems were rolled out across the entire state of Tamil Nadu. This assignment is a part of the capacity building program for the municipal commissioners of the state. GCS consultants handled the e'Governance module of the training program. The training program included technology exposures, process engineering issues, change management issues and requirements of rolling out e'Governance projects in the states.